



Job Posting

Mental Health Wellness Outreach Worker

About SERDC:

Southeast Resource Development Council (SERDC) is a dynamic Indigenous-led non-profit organization that focuses on the needs of our member communities. We strive to make a meaningful impact by supporting our people through on and off-reserve programs and services.

We serve eight member communities consisting of Berens River First Nation, Brokenhead Ojibway Nation, Bloodvein River First Nation, Black River First Nation, Hollow Water First Nation, Little Grand Rapids First Nation, Pauingassi First Nation and Poplar River First Nation.

SERDC Health is accredited by the Canadian Accreditation Council to provide exceptional 2nd level services to eight or more First Nations communities in Manitoba. We are community driven and seeking motivated individuals who are willing to learn and make a difference in First Nations health.

What we offer:

- Comprehensive benefits package
- Pension
- Support work-life balance, including personal days, cultural leave, sick time, and a minimum of three weeks' vacation

Conditions of Employment:

- Must produce a satisfactory Criminal Record Check (including Vulnerable Sector Search).
- Must produce a satisfactory Child Abuse Registry Check.
- Must produce a satisfactory Adult Abuse Registry Check.

Salary commensurate with experience.

SERDC recognizes the importance of building an exemplary service delivery organization. We are committed to employment equity, diversity, and inclusion, and are proud to support career opportunities for Indigenous peoples to reflect the communities we serve.

Preference will be given to qualified SERDC community members or First Nation applicants who voluntarily self-declare in their application.

***Reasonable accommodation is available upon the applicant's request. ***

We thank all applicants for their interest in this position; however, we will only be contacting candidates selected for interviews.

Closing Date: all applications must be received by **July 10th, 2026 at 4:00PM.**

How to Apply: Apply on our website and specify the position of interest <https://serdc.mb.ca/careers>.

Job Description

Job Title	Mental Health Wellness Outreach Worker
Reports To	Mental Wellness Case Supervisor
Division	Health Programs
Department	Mental Wellness

Job Purpose

Reporting to the Mental Wellness Case Supervisor, the Mental Health Wellness Outreach Worker will carry out the duties and activities in partnership with the Mental Wellness Team from a culturally strength-based approach. The elements of care include intake, service planning, coordination, liaison, and referral to appropriate services and resources; they will also provide ongoing monitoring, assessments of needs. The Outreach worker will liaison individual's access to services, while engaging and encouraging participation in wellness plans.

Duties and Responsibilities

1. Advocacy, Liaison and Community Engagement

- Advocate for individuals and families requiring specific services.
- Serve as a liaison between clients, families, community members, and service providers.
- Liaise with community members and access resources within the community.
- Work with youth, families, and community leaders to support wellness initiatives.
- Collaborate with local community staff to assess individual and community needs.
- Broker and connect individuals, families, and communities with appropriate resources.

2. Case Management and Care Coordination

- Assist in case management using client- and family-centered plans for wrap-around services.
- Encourage and support effective screening, assessment, service planning, referrals, coordination, ongoing monitoring, and reassessment across the continuum of care.
- Case manage client wellness plans, connect with supports, and ensure aftercare plans are in place.
- Provide ongoing follow-up and support to individuals and their families.
- Prepare required reports, including statistical data for federal reporting.
- Maintain accurate documentation related to client services and outcomes.

3. Mental Health, Wellness Collaboration and Crisis Response

- Work closely with the SERDC Mental Wellness Team, local community wellness teams, and other service providers.
- Collaborate with local mental wellness teams on mental health and wellness strategies.

- Consult with mental health professionals (Nurses, Physicians, Psychologists/Psychiatrists) and collaborate with BF/BHC/NAYPS/NNADAP workers for integrated wellness planning.
- Provide one-to-one trauma-informed support.
- Support individuals and families through risk and crisis situations.
- Participate in risk and crisis management as required.

4. Other related duties as assigned.

Qualifications/Skills

Education

- Grade XII or equivalent.
- Combination of relevant post-secondary program, related training and work experience may be considered.

Knowledge, Skills and Experience

- Minimum of 1–3 years of related experience.
- Demonstrated success working with First Nations communities in related capacity.
- Applied Suicide Intervention Skills Certification
- Critical Incident Stress Management Certification
- Mental Health First Aid Certificate
- First Aid/CPR Certificate
- Case management and the development of integrated family centered care plans.
- High level of organizational, administrative, and facilitative skills.
- Ability to work independently and as a member of a multi-disciplinary team.
- Excellent verbal and written communication skills are essential.
- Ability to develop and maintain relationships with individuals at all levels.
- Proficiency in Microsoft Office applications (Word, Excel, Outlook, PowerPoint).
- Must have a valid driver's license, access to a reliable vehicle.
- Must produce a satisfactory Criminal Record Check (including Vulnerable Sector Search).
- Must produce a satisfactory Child Abuse Registry Check.
- Must produce a satisfactory Adult Abuse Registry Check.

DESIRED:

- Nonviolent Crisis Intervention certification.
- Life Skills Coaching Training will be an asset.
- Ability to speak Ojibwe.

Working Conditions

- Willing and able to travel by all forms of transportation, to remote and northern First Nation communities in Manitoba.
- Work a standard work week of 40hrs.
- Additional hours beyond the standard regular hours of work may be required.

- The role may involve a high level of stress while fulfilling the responsibilities associated with the position.

Physical Requirements

- Ability to move within the office to attend meetings, retrieve documents, and assist employees.
- Occasionally required to lift and carry materials weighing up to 50 pounds (e.g., files, documents, or office supplies).